



# Cam Inspection/Repair Form

To Shop: \_\_\_\_\_  
To Ship: \_\_\_\_\_  
RA#: \_\_\_\_\_

Metolius Climbing makes all efforts to return your cams to their best possible condition. However cams have a finite lifespan and may need to be retired as a result of broken springs, excessively worn lobes, severely bent cables, etc. and might not be repairable\*. Regardless of condition, please send all Metolius cams to us for inspection as it helps us improve our product. **Please note: we are only able to repair Metolius cams.**

We recommend you ship your cams via UPS or FED EX and **save your tracking number**. If you must use the Postal Service, please attach a delivery confirmation sticker. Secure your cams in a cardboard box for shipping; **packing peanuts are not necessary**.

Please call Customer Service for an RA #. Write your RA# on the outside of the box and on the top of this form. This number allows us to track your cams as they go through our inspection and repair process. Average time for service is two weeks. Please do not call Customer Service for the status of your returned units. Inquire via email to: **info@metoliusclimbing.com**. Cams submitted without a completed repair form will not be processed.

### Service Fees:

**Re-Slings are \$3 per cam and includes:** Inspection, Cleaning, Lube, Tuning, and new Nylon/ Dyneema Slings.

**Re-Wires are \$8 per cam and includes the Re-sling service PLUS** new trigger wires or cords.

We will contact you if additional repairs are deemed necessary.

Return shipping is \$10 for UPS Ground in the USA. Return shipping to Canada is \$20 for UPS Expedited. Canadian Customs may add additional fees to cams returned to Canada.

A UPS tracking number will be sent to your e-mail address upon shipping.

International customers please contact **info@metoliusclimbing.com**

### List the Cams you are returning below:

	00	0	1	2	3	4	5	6	7	8	9	10
Master Cam												
TCU												
Power Cam												
Fat Cam												
	00/0	0/1	1/2	2/3	3/4	4/5						
Offset TCU												
Offset MC												
	Small	Med	Large									
Super Cam												

### Include the following with your return:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Street (No PO boxes)

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Email: \_\_\_\_\_

Daytime/cell phone #: ( \_\_\_\_\_ ) \_\_\_\_\_

### Method of payment: (VISA, MasterCard, or AMEX)

Credit Card Number: \_\_\_\_\_

Exp: \_\_\_\_\_ Billing Zip: \_\_\_\_\_

Signature: \_\_\_\_\_

\*Cams deemed unsafe for further use may be destroyed by Metolius Climbing. Customer Service will contact you for replacement options\*